

2015 FRONTLINE WORKER CHAMPION PROFILE



MEETING EMPLOYERS' OCCUPATIONAL SKILLS NEEDS

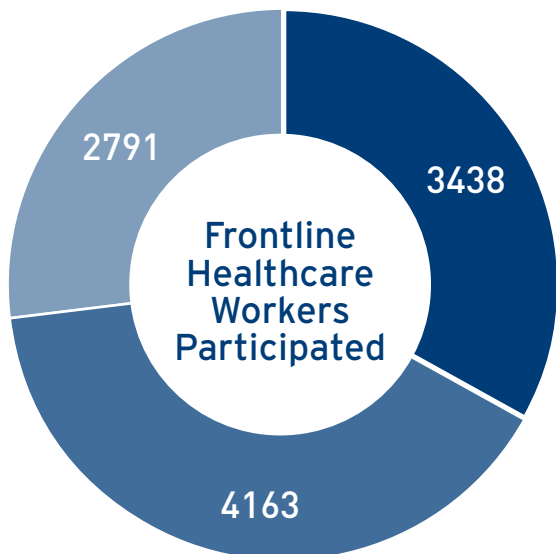
Established in 1968, the League of Voluntary Hospitals and Homes of New York is an employer association of 109 non-profit medical centers, hospitals, and nursing homes in the greater New York metropolitan area. The League acts as the bargaining agent for its members and represents them primarily in the negotiations with 1199SEIU, United Healthcare Workers East. With effective programs administered by the 1199SEIU League Training and Upgrading Fund (TUF), the League has been recognized as a 2015 CareerSTAT Frontline Worker Champion.

The 1199SEIU League Training and Upgrading Fund administers roughly \$35.8 million annually to more than 100,000 non-management workers covered by the League's collective bargaining agreement.

To overcome key skills shortages, **the Training Fund offers accelerated programs to frontline workers, including high school completion, foundational skills, and allied health certificate and degree programs for high demand positions.**

All frontline healthcare workers employed by the League's employer members are eligible for up to 24 college credits per year in allied health programs and are supported throughout the process with case management, tutoring and career coaching.

IN 2013, 10,392 FRONTLINE HEALTHCARE WORKERS COVERED BY LEAGUE AGREEMENT PARTICIPATED IN THE TRAINING FUND'S PROGRAMS



- High School Completion and Adult Education Programs
- Allied Health College Programs
- Allied Health Occupational Programs and Workplace Skills Training

THE LEAGUE OF VOLUNTARY HOSPITALS AND HOMES OF NEW YORK PROGRAM

The Training and Upgrading Fund was first negotiated as an employee education benefit in 1969 through the efforts of the League and the 1199SEIU United Healthcare Workers East. The League's employer members contribute to TUF on behalf of their employees to provide an array of educational benefits. Through their work more than 100,000 healthcare workers have access to educational benefits, and more than 20,000 healthcare workers use these benefits each year. These services include a multitude of programs such as English as a Second Language courses, High School Completion courses, College Preparatory Courses, Workplace Skills Training, Licensed Practical Nursing (LPN) programs, RN-BSN, allied health certificate programs, and allied health degrees.

BUSINESS IMPACT



The League periodically surveys participating employers and conducts meetings to assess occupational shortages and new skill demands. Through critical information sharing and collective investment, the League allows employer members to fill shortages in entry level positions at both their own facilities and from across the partnership, saving thousands of dollars on recruitment, retention, and redundant training.

NOTE FROM THE CEO



Throughout its more than 50 years of operation, the League achieved many successes, but President Bruce McIver believes that, "one of the most important [contributions] is in the efforts to develop the New York health care workforce." Comprised of more than 100 healthcare providers, the League partnership "significantly contributes to the improvement of health care outcomes in New York and improves the lives of countless workers." By training and developing workers, the League helps to strengthen more than 100 New York healthcare organizations while also assisting tens of thousands of workers.

FRONTLINE SUCCESS

Blanca Muñiz is a 2014 graduate of the League 1199 Training Fund RN-BSN completion cohort and is currently a manager in the Chronic Care Disease Management Unit at the Montefiore Care Management Organization. She has worked in healthcare for more than 30 years, and her extensive professional health care experience includes former roles as a medical assistant, a licensed practical nurse, and a registered nurse. As a bilingual nurse, Blanca is part of a team of healthcare professionals helping patients in the Bronx with illness prevention and chronic disease management. Providing an invaluable service to her community and employer, Blanca was able to advance throughout her career with the help of the League's training programs and services.



THE LEAGUE OF VOLUNTARY HOSPITALS AND HOMES OF NEW YORK STATS

- > Number of Employees: 100,000
- > Number of Frontline Workers: 70,000

The 2015 CareerSTAT Frontline Health Care Worker Champions recognition program is generously funded by The Joyce Foundation.



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